General Terms and Conditions of Sale and Delivery of Stenon GmbH (07/2020)

1. Scope of Application

1.1 These General Terms and Conditions of Sale and Delivery ("Terms of Delivery") apply towards entrepreneurs, legal entities governed by public law or government-owned funds under public law ("Customer").

1.2 Sales and deliveries by Stenon GmbH ("Stenon") shall be made exclusively in accordance with these Terms of Delivery, which shall be accepted by Customer by the placing of an order or the receipt of delivery. They shall also apply to all future transactions with Customer. The application of Customer's conflicting or supplementary terms and conditions shall be excluded, even if Stenon does not expressly object to such terms and conditions.

2. Conclusion of Contract

2.1 Offers by Stenon shall be non-binding. A contract shall not become effective until it has been confirmed by Stenon in a written confirmation of order and shall be governed exclusively by the contents of the confirmation of order and these Terms of Delivery. Verbal agreements or promises shall only be valid if confirmed in writing by an authorized employee of Stenon.

2.2 Stenon retains all rights in the sales documentation (in particular pictures, drawings, data on weight and size) and samples. These items must not be made available to third parties and must be returned to Stenon without undue delay on demand.

2.3 The field staff of Stenon is not authorized to represent Stenon. In particular, the field staff cannot conclude contracts and make binding promises concerning the goods to be delivered ("Goods") or other conditions.

3. Delivery Periods and Delivery Date

3.1 Delivery dates and delivery periods are only binding if they have been agreed in the contract as binding and Customer has provided Stenon in a timely manner with all of the information or documentation required for the performance of such delivery and Customer has made any advance payments in the manner and amount as agreed upon by the parties. Delivery periods agreed upon by the parties shall begin on the date of the confirmation of order. In the event of additional or supplementary contracts entered into at a later date, the delivery periods and delivery dates shall be extended or rescheduled accordingly, as applicable.

3.2 Events that are unforeseeable, unavoidable and outside the control and sphere of influence of Stenon and for which Stenon does not bear responsibility, such as acts of God, war, natural disasters, labour disputes, epidemics, pandemics or government measures (such as the restriction or temporary ban of operations or the closure of borders) shall release Stenon for the duration of such event from its obligation to make timely delivery or to perform timely. Delivery and performance periods and dates, as the case may be, shall be extended or rescheduled, as applicable, by the length of such disturbance, and Customer shall be informed of the occurrence of such disturbance in a reasonable manner. Should such disturbance continue for more than four months, each party is entitled to rescind the contract. Other rights to rescind the contract remain unaffected.

3.3 With regard to Goods that Stenon does not produce itself, the obligation to deliver shall be subject to Stenon's correct and timely receipt of such Goods from its suppliers.
3.4 If deliveries by Stenon are delayed, Customer shall only be entitled to rescind the contract if (i) Stenon is responsible for the delay and (ii) a reasonable grace period set by Customer has expired. Any right to rescind the contract pursuant to Section 3.2 shall remain unaffected.

3.5 Should Customer be in default of the acceptance of delivery or should he be in breach of any other obligations to cooperate with Stenon, Stenon shall be entitled, without prejudice to its other rights, (i) to reasonably store the Goods at Customer's risk and expense or (ii) to rescind the contract in accordance with the statutory provisions.

3.6 Stenon may make partial deliveries for good reason if and to the extent this is reasonable for Customer. In particular, partial deliveries shall be deemed reasonable for Customer if the Customer can make use of the partial delivery within the contractually intended purpose, delivery of the remaining goods as ordered is ensured and no substantial additional expenditure or costs are incurred for the Customer (unless Stenon declares to cover such costs). Excess and short deliveries of up to 10% of the order volume shall be permissible.

4. **Shipment, Passage of Risk, Transport Insurance**

4.1 In the absence of any other instruction by Customer, shipment shall be made using a reasonable method of shipment in the usual manner of packaging.

4.2 The risk shall pass to Customer (i) upon delivery of the Goods to the carrier commissioned by Stenon [or to the Stenon personnel commissioned to arrange for the shipment] in case of a contract of sale involving the shipment of goods, (ii) upon handover to Customer if Customer collects the Goods himself, or (iii) upon handover to a third party if a third party authorized by Customer collects the Goods. Should Customer be in default of acceptance, risk shall pass to Customer upon default. If, in case the Goods shall be collected by Customer or a third party authorized by Customer, and delivery is delayed on grounds for which Customer is responsible, risk shall pass to Customer on the date Customer is notified of the readiness of the Goods for shipment.

4.3 A transport insurance shall be taken out only upon request and at the expense of Customer.

5. **Prices, Terms of Payment**

5.1 Unless the parties have agreed upon a certain price, the price shall be determined by the price list of Stenon as applicable at the date of the conclusion of the contract.

5.2 If the agreed delivery date is more than four months later than the conclusion of the contract and if, after conclusion of the contract, Stenon has incurred unforeseeable cost increases with regard to the Goods for which it does not bear responsibility, Stenon shall be entitled, at its reasonable discretion, to pass on such higher costs by increasing the agreed price on a pro rata basis.

5.3 Unless otherwise agreed between the parties, all prices of Stenon are EXW (Incoterms® 2020) Stenon GmbH (Hegelallee 53, 14467 Potsdam) exclusive of statutory VAT in the respective applicable amount and do not include any shipment and packaging costs, which will be charged separately. Customer shall bear any public charges such as possible customs duties that may arise in connection with the import of the Goods.

5.4 Stenon is entitled to issue partial invoices for partial deliveries as defined in section 3.6 hereof.

5.5 Each invoice of Stenon shall be due for payment without any deductions within 30 days from the date of invoice, unless otherwise agreed by way of the order confirmation; if this period for payment lapses unsuccessfully, Customer shall be in default. Payments by Customer shall not be considered made until Stenon has received such payment.
5.6 In the event that Customer is in default, Stenon shall be entitled to demand default interest in
the applicable statutory amount. We reserve the right to claim additional damages caused by
the late payments.

5.7 Bills of exchange and checks shall only be taken on account of performance upon special
arrangement and without any bank charges or other costs for Stenon.

5.8 Customer is only entitled to a set-off if his counterclaim is uncontested, ready for decision or
has been finally adjudicated or if it is based on the same contractual relationship as our claim
(synallagmatic counterclaim).

5.9 Customer is only entitled to assert a right of retention to the extent that his counterclaim is based
on the same contract and is either uncontested, ready for decision or has been finally
adjudicated.

5.10 If Stenon becomes aware of the risk of Customer's inability to perform after conclusion of the
contract, Stenon shall be entitled to make outstanding deliveries only against prepayment or the
provision of security. If such prepayments or security have not been rendered even after the
expiry of a reasonable grace period, Stenon may partially or totally rescind individual or all of
the affected contracts. Stenon shall remain entitled to assert further rights.

6. **Retention of Title**

6.1 The Goods shall remain the property of Stenon until any and all claims of Stenon arising from
its business relationship with Customer have been paid in full.

6.2 In the case of current accounts, this retention of title shall serve as security for the claim for the
balance to which Stenon is entitled.

6.3 Customer shall only be allowed to sell the products subject to retention of title ("Products subject
to Retention of Title") within normal and proper business transactions. Customer is not entitled
to pledge the Products subject to Retention of Title, grant chattel mortgages on them or make
other dispositions endangering Stenon's title to such products. Customer hereby assigns its
receivables arising from the resale of the products to Stenon, and Stenon hereby accepts such
assignment. Should Customer sell the Products subject to Retention of Title after processing or
transformation or joining of such products with other goods or together with other goods, this
assignment of receivables shall only be agreed to for an amount equivalent to the price agreed
to between Stenon and Customer plus a safety margin of 10 % of this price. Customer is granted
the revocable authorization to collect in trust the claims assigned to Stenon in his own name.
Stenon may revoke such authorization and the right to resell the products if Customer is in
default of the performance of material obligations such as making payment to Stenon.

6.4 Any processing or transformation of the Products subject to Retention of Title by Customer shall
always be performed for Stenon. If Products subject to Retention of Title are processed with
other goods, Stenon shall acquire joint ownership of the new goods in the ratio of the value of
the Products subject to Retention of Title to the other processed goods at the time of processing.
The new goods created by way of processing shall be subject to the same provisions as
applicable to the Products subject to Retention of Title.

6.5 Should the Products subject to Retention of Title be joined with other goods, Stenon shall
acquire joint ownership of the new goods in the ratio of the value of the Products subject to
Retention of Title to the other goods at the date of joining. Should the joining of the goods occur
in such manner that Customer's goods are to be viewed as the main goods, it shall be deemed
to be agreed that Customer assigns proportionate joint ownership to Stenon. Customer shall
hold the joint ownership created in such manner in custody for Stenon.
6.6 Customer shall provide Stenon at all times with all desired information concerning the Products subject to Retention of Title or receivables assigned to Stenon under this contract. Customer shall immediately notify Stenon of any attachments of or claims to the Products subject to Retention of Title by third parties and shall provide the necessary documents in this regard. Customer shall at the same time advise the third party of Stenon's retention of title. The costs of a defence against attachments and claims shall be borne by Customer.

6.7 Customer is obliged to treat the Products subject to Retention of Title with care for the duration of the retention of title.

6.8 Should the realizable value of the securities exceed all of Stenon's claims that are to be secured by more than 10 %, Customer shall be entitled to demand a release to such extent.

6.9 Should Customer be in default of material obligations such as payment to Stenon, and should Stenon rescind the contract, Stenon may, notwithstanding any other rights, request surrender of the Products subject to Retention of Title and may make use of them otherwise for the purpose of satisfying its matured claims against Customer. In such case, Customer shall grant Stenon or Stenon's agents immediate access to the Products subject to Retention of Title and surrender the same.

6.10 In the case of deliveries to other jurisdictions in which the foregoing provisions governing the retention of title do not have the same effect as in Germany, Customer shall do everything to create equivalent security rights for Stenon without undue delay. Customer shall cooperate in all measures such as registration, publication, etc. that are necessary and beneficial to the validity and enforceability of such security rights.

6.11 On Stenon's demand, Customer is obliged to appropriately insure the Products subject to Retention of Title, provide Stenon with the respective proof of such insurance and assign the claims arising under such insurance to Stenon.

7. Trademarks and Advertising

7.1 Customer shall not perform and may not authorize a third party to perform any act that may endanger the trademarks or other intellectual property rights used by Stenon in relation to the Goods. In particular, Customer may not obscure, alter or remove in any manner the trademarks and/or other distinctive features, whether imprinted or attached, that are part of Stenon's Goods and may not include or attach any other features.

7.2 The entire sales promotional, advertising and sales material ("Advertising Material") provided by Stenon shall remain the property of Stenon. Customer may use this Advertising Material only in accordance with the instructions of Stenon and in relation to the sale of the Goods, and Customer may not authorize any third party to use the Advertising Material.

8. Quality, Customer's Rights in case of Defects, Duty to Inspect the Goods

8.1 Upon passing of the risk the Goods shall be of the agreed quality; the quality will exclusively be determined by the specific written agreements concerning the characteristics, features and specifications of the Goods. The Customer acknowledges and accepts as part of the agreed quality of the Product (a) the Product's limited purpose – in particular, that the Product is currently not certified nor suitable to replace laboratory analysis, and that the measurement results produced by the Goods are only recommendations whose interpretation is reserved for professional users – (and for clarity, the use of the cloud service required to analyze measurements is subject to a separate EULA), (b) the Product's scope of use and (c) application specific limitations to the Products' measuring accuracy, which may be updated by Stenon from time to time and shall be handed over to the Customer by Stenon as 'application note' in its then-current version prior to the conclusion of each sales contract. Information provided in sales catalogues, price lists and any other informative literature provided by Stenon or any other...
descriptions of the Goods shall under no circumstances constitute a guarantee for any specific quality of the Goods; such specific quality or durability guarantees must expressly be made in writing.

8.2 Stenon reserves the right to change the Goods slightly with regard to their construction, material and/or finish to the extent their agreed characteristics are not changed hereby.

8.3 Irrespective of any possible rights due to defects of the Goods according to the provisions set forth below, Customer shall be obliged to also accept Goods having immaterial defects.

8.4 Customer's rights in case of defects of the Goods shall require that he inspects the Goods upon delivery without undue delay and notifies Stenon of any defects in writing and without undue delay; hidden defects must be notified to Stenon in writing without undue delay upon their discovery.

8.5 In the event of a notification of a defect, Stenon shall have the right to inspect and test the Goods to which objection was made. Customer will grant Stenon the required period of time and opportunity to exercise such right. Stenon may also demand from Customer that he returns to Stenon at its expense the Goods to which objection was made. Should Customer's notification of the defect prove to be unjustified and provided Customer has realized this prior to the notification of the defect or has not realized it in a negligent manner, Customer shall be obliged to reimburse Stenon for all costs incurred in this respect, e.g. travel expenses or shipping costs.

8.6 Stenon shall be entitled to remove the defect at its option by remedying the defect or, alternatively, by delivering a replacement, both free of charge to Customer (together "Subsequent Performance").

8.7 Customer shall give Stenon the necessary reasonable time and opportunity for the Subsequent Performance.

8.8 Items that have been replaced by Stenon shall, upon its demand, be returned to Stenon.

8.9 Customer's rights in case of defects shall be excluded in the following events: (i) natural wear and tear, (ii) defects of the Goods due to reasons for which Customer bears responsibility, such as inappropriate or improper use, the non-observance of the operational instructions, incorrect start-up of operation or faulty treatment (e.g. excessive wear), (iii) incorrect assembly and/or installation by Customer or a third party commissioned by Customer, and (iv) the use of unsuitable accessories or unsuitable spare parts or the performance of inappropriate repair works by Customer or a third party commissioned by Customer.

8.10 Pursuant to statutory provisions (Section 439 (2) and (3) German Civil Code (BGB)), Stenon shall bear the costs for shipment, travel, labour and material as well as - if applicable - the costs for installation and removal that accrue for the purpose of a Subsequent Performance.

8.11 Should the Subsequent Performance fail, should such remedy be unreasonable for Customer or has Stenon refused such remedy pursuant to Section 439 (4) BGB, Customer may, at its option, rescind the contract in accordance with the statutory provisions or reduce the purchase price and/or claim either damages pursuant to section 9 or the reimbursement of its futile expenses.

8.12 The limitation period for Customer's claims for defects shall be twelve months beginning with the handover of the Goods to Customer. The provisions on the statute of limitations of Sections 478 and 479 BGB shall remain unaffected. For damage claims of Customer due to other reasons than defects of the Goods or for rights of Customer with respect to defects concealed in bad faith or caused intentionally, the statutory limitation period shall apply.
8.13 If used Goods are sold, all rights of Customer due to defects shall be excluded, save for Customer's mandatory claims.

9. **Limitation of Liability and Damage Compensation**

9.1 Stenon's obligation to pay damages shall be limited as follows:

(a) For damages caused by a breach of a material contractual obligation, Stenon shall only be liable up to the amount of the typically foreseeable damage at the time of entering into the contract; Stenon shall not be liable for damages caused by a breach of a non-material contractual obligation. A material contractual obligation is any obligation, the performance of which in particular facilitates the due implementation of the contract and whose compliance the Customer routinely relies on and may rely on.

(b) The limitation of liability as set out above shall not apply to damages caused intentionally or by gross negligence, culpably caused personal injuries nor to any liability under the German Product Liability Act and in case of any further mandatory liability. Furthermore, it shall not apply if and to the extent Stenon has assumed a guaranty.

9.2 Customer shall take all reasonable measures necessary to avert and reduce damages.

9.3 Such limitation of liability as set out above shall also apply in case of damages caused by a breach of contract by Stenon’s management board, legal representatives, employees or other agents.

10. **Product Liability**

If Customer sells the Goods, whether unchanged or changed, whether after processing, transformation or joining with other goods, Customer shall indemnify Stenon in their internal relationship against any product liability claims of third parties if and to the extent Customer is responsible for the defect leading to the liability towards third parties.

11. **General Provisions**

11.1 Customer may assign the rights arising from the parties’ contractual relationship to third parties only with Stenon's written consent. Section 354a German Commercial Code (HGB) shall remain unaffected hereby.

11.2 Amendments and supplements to the contract and/or these Terms of Delivery and any side agreements must be made in writing. The same shall apply to the amendment of this written form requirement.

11.3 If a provision of the contract and/or these Terms of Delivery is invalid, in whole or in part, the validity of the remaining provisions shall remain unaffected hereby.

11.4 Exclusive venue for any and all disputes arising from or in connection with the parties’ contractual relationship shall be Potsdam, Germany. Stenon is entitled, however, to sue Customer at any other court having statutory jurisdiction.

11.5 The laws of the Federal Republic of Germany shall apply to these Terms of Delivery and the parties’ contractual relationship to the exclusion of the UN Convention on Contracts for the International Sale of Goods (CISG).

dated 03/07/20